

WorkUP Queensland Scholarship Program

Frequently Asked Questions

Key information

Scholarships are available to workforce of organisations funded by the Qld Department of Justice and Attorney General to deliver domestic and family violence, sexual violence, and women’s health and well-being services.

Scholarships up to the value of \$15,000 can be granted towards fees for accredited training and higher education for workers of any level across organisations.

The list below are common questions we receive about the scholarship program. We encourage you to download and read the [Scholarship Guidelines](#) available on the WorkUP website. You can also find the application for a current round when open and other information about the [Scholarship Program](#), including [Additional Scholarship and Study Assistance Opportunities](#) that may be available through tertiary / VET providers.

Please contact us at workforce@healingfoundation.org.au for any other information. We invite you to subscribe to our events and newsletter for updates about professional development and opportunities that may support your career in the specialist sector.

Frequently Asked Questions

Q. I work in a service that is funded by the Department of Justice and Attorney General (DJAG). How do I know if it is an eligible service for the Scholarship Program?

The guidelines above identify the eligible organisations funded by DJAG. If you are working in one of the funded domestic and family violence, sexual violence and women’s health and wellbeing “target” services listed in the guidelines, the scholarship program is an educational opportunity to gain, or upgrade qualifications, or advance your professional practice within the sector. Please check with your employer who can confirm if you work in this target group.

Q. My role is supporting business administration in a target service – can I apply?

Yes! The scholarship is available for ALL levels / roles in the “sector”. Check the guidelines above for more details.

Q. Can I apply for a scholarship if I am currently studying / working in Australia on a visa?

Scholarship eligibility requires an applicant to be an Australian citizen or a permanent resident. Visas granted by the Australian Government for study, work and other purposes within Australia are unable to be considered. The program will prioritise applications from Aboriginal and Torres Strait Islander people, and applicants who are working in a regional, rural or remote location.

Q. Can I apply for a scholarship if I was unsuccessful in an earlier round?

Yes! You can check if you are eligible in the guidelines above. WorkUP also holds an information session when a scholarship round does open – you can subscribe to WorkUP for updates.

Q. I received a WorkUP scholarship in an earlier round for a course and have used the total amount on fees. Can I reapply in a new round for the same program to help with the continuing costs of my program?

Yes! If you still meet the eligibility criteria for the scholarship program you can apply. There is a question on the application form asking if a person has received a scholarship in an earlier round. There is also a question asking about the remaining costs for your qualification. A panel will make the final decisions on successful applicants.

Q. Do I need to be accepted into a program before applying?

You can apply for a program after you receive a scholarship. The study must start in the financial year that your scholarship is granted.

Q. My scholarship application was successful however I was not accepted into my course. Can I change my program/course and keep the scholarship?

Please let us know if your circumstances change. The panel will accept a qualification change if it still meets the eligibility criteria. You can confirm your eligibility in the guidelines linked at the top of this resource.

Q. Will the scholarship help pay for my internet costs, laptops and textbooks?

The scholarship covers the tuition and student fees of the qualification only. The “Additional scholarship and study assistance opportunities” above may help with supports that may be available to you. We encourage you to connect with your education provider for further information.

Q. Can I study a qualification through an education provider outside Queensland?

Yes! The application will ask you to share more about the impact the qualification will add to your role. The provider can be located outside Queensland. Check the guidelines above for further information about eligibility.

Q. If I undertake a Fee-Free Course with TAFE (i.e. a Diploma) can I apply for a scholarship?

TAFE Queensland provides ‘Fee-Free’ courses to help meet some or all the course costs for eligible students. Check with TAFE directly about whether you meet their eligibility requirements. WorkUP scholarships meet the costs of tuition / student fees. In certain circumstances, this may include an amount in a ‘Fee-Free’ course. If the qualification you choose has fees attached, and you meet the eligibility criteria, you should consider applying!

Q. How will I know if I am successful in my scholarship application?

WorkUP will inform all applicants about the outcome by a due date in that round. If you are successful, WorkUP will support you with an agreement for you to review, sign and return. Be sure to check that the email on your application is correct so we can contact you.

Q. How will my tuition/ study costs be paid if I do receive a scholarship?

When you receive your tuition invoice for the study period, send it to the WorkUP email in the key information section of this resource, as soon as possible after you receive it. WorkUP's finance team will make payment directly to the education provider by due date.

Q. Will the program pay for study costs I have already completed in the same qualification?

The scholarship cannot reimburse course fees already spent / completed, or fees incurred via Fee-Help schemes. The scholarship can pay for fees after the start of the scholarship for courses you are YET to begin studying, in in the same continuing program /qualification. For example, if you are awarded a scholarship in November and your next course unit starts in the following February, you can send in the course fee invoice for that unit and any others you do start after November, up to the amount awarded in the scholarship.

Q. What happens if I need to take a break from my study – will that cancel my scholarship?

We recognise circumstances may change while you study. Please reach out if your circumstances do change. A project officer will liaise with you throughout the duration of the scholarship journey. WorkUP contact details are in the key information section of this resource.

Q. I am moving into a role that is no longer in the “target” service group. What happens to my scholarship?

It is important to contact us if your circumstances do change. If your eligibility changes, your scholarship may be cancelled. This means that you will need to organise other payment arrangements (e.g. HECS-HELP, direct payment etc.), through your provider.